

PREMIUM HOME WORKER BROADBAND

FEATURES





**DON'T LET
POOR
BROADBAND
BE AN EXCUSE.**

PRODUCTIVITY CAN SOAR WITH THE RIGHT
HOME WORKING ENVIRONMENT. GIVE YOUR
TEAMS THE TOOLS NEEDED TO SUCCEED.

BUILT FOR VOICE & VIDEO

Teams, Zoom, Facetime, Slack...

Whatever your poison, we're all now living our lives around group **voice, video and live collaboration**.

But jittery sound, delays and dropped connections can make them a living nightmare.

Our **low latency and maximum available speed guarantees** ensure data transmission in both directions is fast and consistent, making your collaboration calls that little bit more bearable!

JUMP THE QUEUE

Residential connections are at the bottom of the pile when it comes to engineer priority.

Premium Home Worker broadband lets you jump the queue:

- 7h (rather than 48h) fix target option.
- Saturday engineer call outs available.
- UK contact centres 24/7/365.



NO USER LEFT BEHIND

We can improve the quality of your connection regardless of where you live.

We have access to products that simply aren't offered by most mainstream providers, such as Fibre to the Home and EoFTTC.

And even in the worst served rural areas, our **bonded solutions combine several connections** to give you the internet strength of multiple homes in one super-connection, like some kind of broadband Superman!

WORK/LIFE BALANCED

We'll send you a specially configured router that will enable you to focus on work and keep the peace at home:

- **Business wifi id:** Keep the password for this one safe because business traffic is prioritised.
- **Home wifi id:** Share this with the family. They can use your superior connection, but they're prevented from stealing your speed.



MANAGED AND SECURED AS ONE

Delight your IT team with a Private WAN network.

Once your remote users are set up on **Premium Home Worker** connections, simply move your main office or data centre connections onto our platform to make your whole business infrastructure more secure and easier to manage:

- Unify your IP ranges across all connections, regardless of location.
- No more flaky VPNs – connections made securely and automatically.
- Greater network visibility makes remote IT support easier.
- Auto-provisioning enabled, such as for VOIP handsets or PCs.
- Quicker and more secure as less need to break out to the internet.

NOT ALL BROADBAND IS MADE EQUAL.

	Premium Home Worker Broadband	Standard Residential Broadband
Service Level Agreement	Included	None
Fix Times	7 hour target fix available	48 hour target fix
Engineer Availability	Mon – Sat	Mon – Fri
UK Help Desk	24/7/365	Core hours only
Service Quality	Guaranteed Low Latency (essential for VOIP, webinar & remote desktop)	Not guaranteed
Speed Restrictions	Maximum available speed guaranteed.	Speeds restricted when busy. (Bandwidth shared by up to 20 houses)
Resilience	ISP Data Centre level resilience	None

HOW TO ORDER.

Getting the connection that fits your need is not as simple as it seems, so we always recommend consulting with one of our advisors before placing your order.

[Arrange your consultation](#)

Alternatively, just get in touch the regular way!

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